

شركة المركز الكندي الطبي
Canadian Medical Center Co.



CMC: Introductory profile

May-2024



CNCCER

شركة المركز الكندي الطبي

Canadian Medical Center Co

Medical Emergency Leaders since 2008
Saudi Join Stock Company

رواد طب الطوارئ منذ ٢٠٠٨

شركة سعودية مساهمة عامة

Strategic partnership with Saudi ARAMCO

أرامكو السعودية
saudi aramco



مركز جونز هوبكنز
أرامكو الطبي
Johns Hopkins
Aramco Healthcare



CMCER
شركة المركز الكندي الطبي
Canadian Medical Center Co.



Saudi Public listed company



CNMCER

شركة المركز الكندي الطبي
Canadian Medical Center Co.

تداول السعودية
Saudi Exchange

Board Members



Khaled Mohammed AlAmmar
Chairman



Khalifa Abdulatif al Molhem
Vice Chairman



Mohammed Yanouri
CEO



Hamad mohammad Al Dowile
Board MemBer



Ibrahim Nuaim Al Nuaim
Board MemBer



Hasan Joudah
COO

Our history and Background

Canadian Medical Center co (CMC) was established in 2008 as the first medical company specializing in emergency services.

CMC is a **Saudi public listed company** committed to providing state-of-art on site Emergency medical services.

The approach of CMC is to work with clients throughout the planning and delivery phases offering holistic healthcare solutions to ensure that the most suitable and highest level of care and services is provided. CMC recognizes that clients' requirements vary from job-to-job and location to location and are able to tailor their services to meet these different levels of provision for clients, businesses and events.

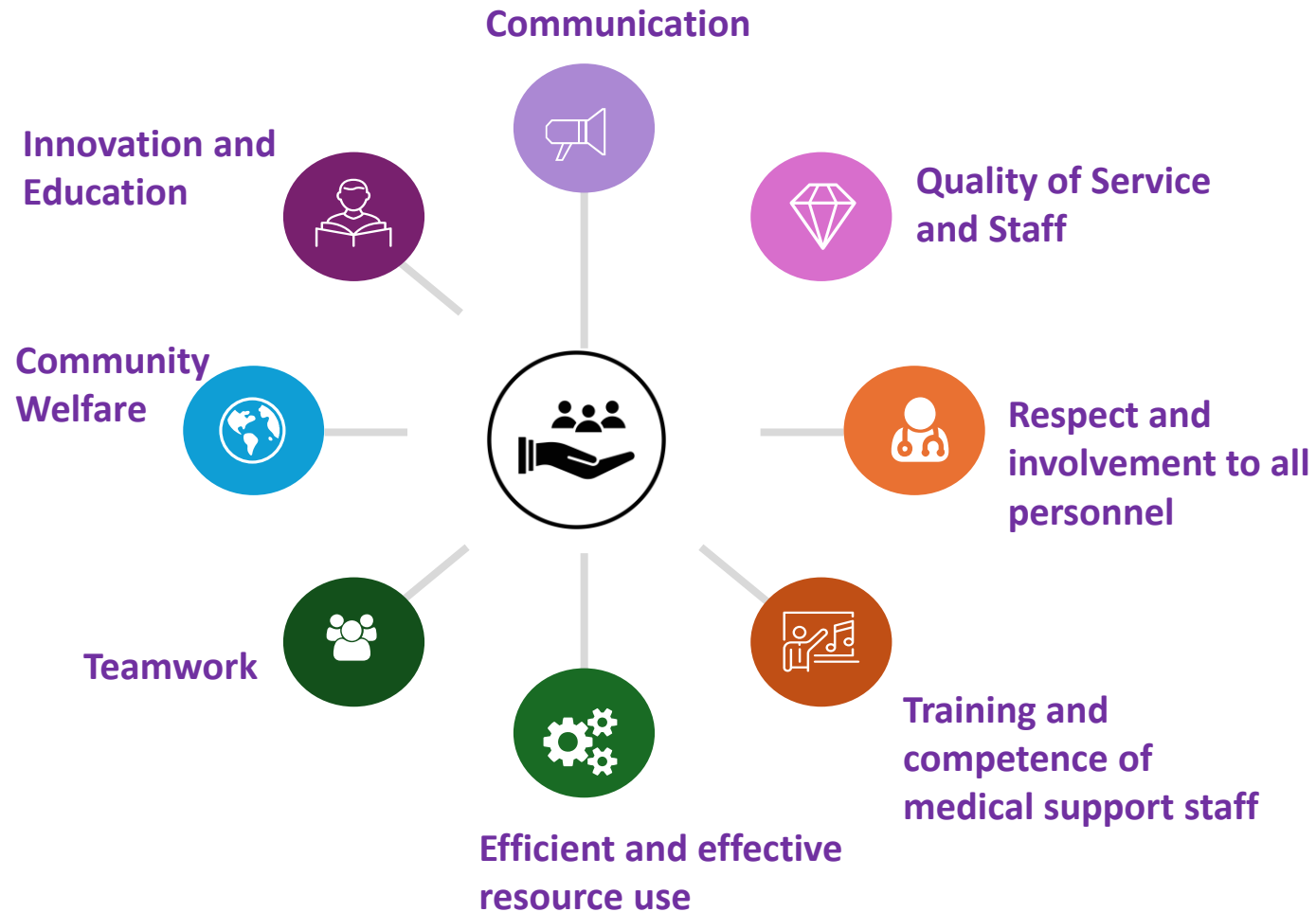
CMC is currently serving companies from a wide range of industrial sectors – oil and gas, construction, entertainment, manufacturing, logistics, etc

The primary objective for CMC is to **provide a consistently professional and experienced level of service, facilities, ambulances and medical staff.**



Our Values

Our core values are integrated with our mission to provide the highest level of patient care and client services at the lowest possible cost:



Key highlights: Q1 2024

LINE OF BUSINESS:



Occupational
healthcare



Medical



Diagnostic



Homecare



Training



2500+

Patients assisted



250+

Onsite clinics
managed



550

Employees
(clinics & remote clinics)



300+

Ambulances supplied



46

Locations
supported



350+

Staff trained
& orientated

Trusted by our partners



المينة الملكية لمحافظة العتاد
Royal Commission for AlUla 


LARSEN & TOUBRO

 NSH

 salini
impregilo

Nesma  نسما
& Partners وشركاهم

قطار الرياض
riyadh metro 


البواني
AL BAWANI

مفرح الحربي وشركاه
MOFARREH ALHARBI & PARTNERS 


شركة هادي آل همام للخدمات البحرية
Hadi Al Hammam Marine Services

 الفنار
alfanar

 VALARIS

 Seadrill

 KCA DEUTAG

 National
Brain Tumor
Society

 ENSCO



 التميمي
TAMIMI
مجموعة التميمي
TAMIMI GROUP

 PETROJET
پتروجت

 علم
Elm

 SHELF
DRILLING

 serco

On-shore Services

Using the latest evidence-based innovations and research, CMC keeps your operations on track by ensuring the best possible healthcare services provided to your staff- service that meets and exceeds international and local guidelines.



CMC provides healthcare screening including but not limited to: cardiac assessment, pulmonary function test; illicit substance screening, diabetic monitoring, Audiometry test amongst other required personnel medical evaluations. What your workforce requires from a health care service, CMC provides.



Off-Shore Services (Top Side Doctors 24/7)

We know that the medical and occupational health needs of our clients' offshore teams are vast and varied requiring a tailor-made solution.

To meet the needs of your workforce and company, we employ a team of experienced [remote health care practitioners \(RHCPs\)](#), [health and safety experts with particular knowledge of offshore work](#) and counsellors equipped with the ability to manage any situation.

Our trained professional work alongside our clients to develop the best health care services for your workforce.

On-Site Medical Services

Our on site remote clinics are built around your needs, no matter what number of personnel may need medical support.
The range of services may vary from simple primary healthcare support to providing emergency medical assistance.



Industrial (Refineries) Services

CMC provides our clients with a bespoke team of professionals drawn from our **multi-disciplinary team of experienced staff** which includes physicians; remote healthcare practitioners; occupational health consultants; biomedical engineers; ambulance drivers and general drivers.

The primary focus of all CMC staff is to provide **an expert team of practitioners** to ensure your workforce receives the best possible healthcare required, our clients meet their duty of care obligations, avoid costly medical litigation and keep lost time injured to a minimum.

Medical Services

CMC provides various medical examination and Occupational health services which include:

- **OEUK** (Formerly - OGUK)
- **Pre-Employment**
- **PFT** (Pulmonary function tests)
- **Audiogram**
- **Periodic Frame** (Saudi Only)
- **Iqama**
- **Drug test**
- **Stress Test**
- **Periodic Frame** (Non-Saudi)
- **Aramco Heavy Equipment Operator**
- **Driving License**
- **MedTrack**
- **Echo**
- **AHEM** (Acute Hemorrhagic Encephalomyelitis)



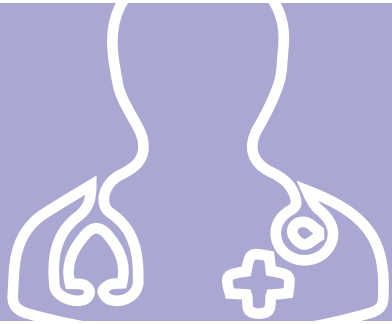
Ambulance Services

We at CMC are dedicated to providing life saving support and services with our experienced medical teams backed up with a fleet of comprehensive state-of-art **ALS and BLS Ambulance vehicles** with well trained, qualified and licensed drivers and paramedics on board.



Manpower Services

CMC is a leading medical staffing service provider in the Kingdom, delivering a comprehensive range of healthcare professionals across all grades and specialties in primary and emergency healthcare sectors. CMC offers an expert team to ensure optimal healthcare for your workforce. Supported by our Operational Management & Training team, CMC is committed to delivering the highest quality services to our clients.



Doctors

Specialists and general practitioners

Nurses

General and Industrial Nurses



Allied Organisation Staff

Emergency Medical Technicians & Paramedics experts

Paramedics

Allied medical staff
Operations and all support staff



Training Services

CMC provides accredited training, development and orientation programs for healthcare professionals and ensures that the resources meet the required skillset of the clients.

- Ambulance transport stretcher handling
- Medication administration
- Infection control
- Triage for emergency care patients
- Airway management and insertion of airway adjuncts
- Respiratory protection training
- Use of extrication device
- Patient documentation record
- Pain management
- PHTLS/BLS/ACLS
- Intravenous therapy
- Cardiopulmonary resuscitation training
- Suctioning
- Automated external defibrillator
- Cervical collar application
- Disaster response
- HARE traction application

Training and onboarding example Day 1 to day 20

CMC orientation , Job description, Schedule, Policy

60Qs Quiz

Fire Training

Infection Control and Waste Mgt. N95 mask , COVID,

Environmental Safety, and Health Hazard

Patient Safety Goal

Age related care

Medication Administration and Intravenous therapy, Infusion pump (video)

Pain Assessment

Entonox

Practice

Quiz

ECG1

Shock

PHTLS

Practice

Wound care & Burn

Hare Traction

Patient Handling & movement

Practice & Quiz

ACLS , cardiac monitor &

Defibrillation

Practice & Quiz

Car Extrication

Scenario (Megacode)

Practice & Quiz

Scenario (Abdomen,

Shooting, respiratory , fall.

Diabetes, shock

Group Practice

(Medication, trauma)

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

Checklist (to follow)

Immunization check

Communication- Anger, Patient Education

Medical Assessment

ESI triage

Quiz

BLS

Practice

Airway management and O₂ Therapy

Quiz

Sickle cell Anemia

crises

Neurological ER

Epilepsy

Diabetic Emergency

Quiz

ECG2

ACS

Practice

Quiz

Cardiac Emergency

Respiratory Emergency &

Chest Trauma

Quiz

First Aid

Emergency Ambulance

response & Equipment,

radio comn.

Practice & Quiz

Cardiac Emergency

Respiratory Emergency &

Chest Trauma

Quiz

Disaster Management

SALT triage

Practice

EPIC and

Documentation

Group Practice (BLS.

IV. Airway mgmt.)

Employee Evaluation , Discussion ,

Self Assessment , appraisal

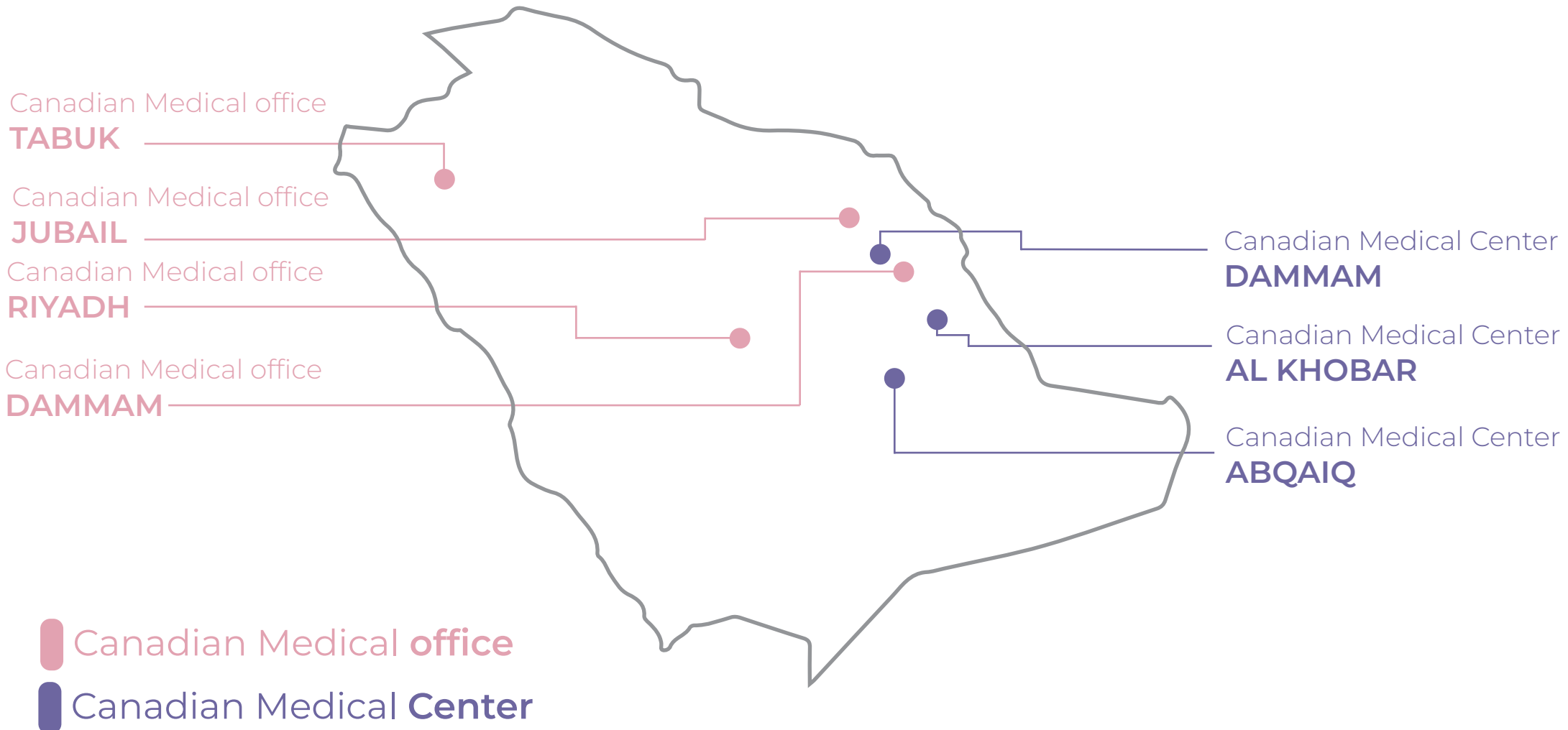
Check 20 (ID, Uniform. Iqama. BLS,

MOH, Responsibility

Our Capabilities

Our Branches

We currently have 3 medical centres in the Eastern Province of Saudi Arabia and 4 offices with home care support functions.



Diagnostic Services

CMC is equipped with modern equipment to deliver accurate and timely patient services. Our infrastructure are efficient to monitor and enforce strict compliance with accreditation standards and good laboratory practices to minimize errors and ensure quality outcomes.

Laboratory services

- Clinical Testing
- Pathology Services
- Microbiology Testing
- Genetic Testing
- Cytology Services
- Immunology and Serology
- Haematology Services
- Clinical Chemistry
- Point-of-Care Testing
- Specialized Testing



Radiology services

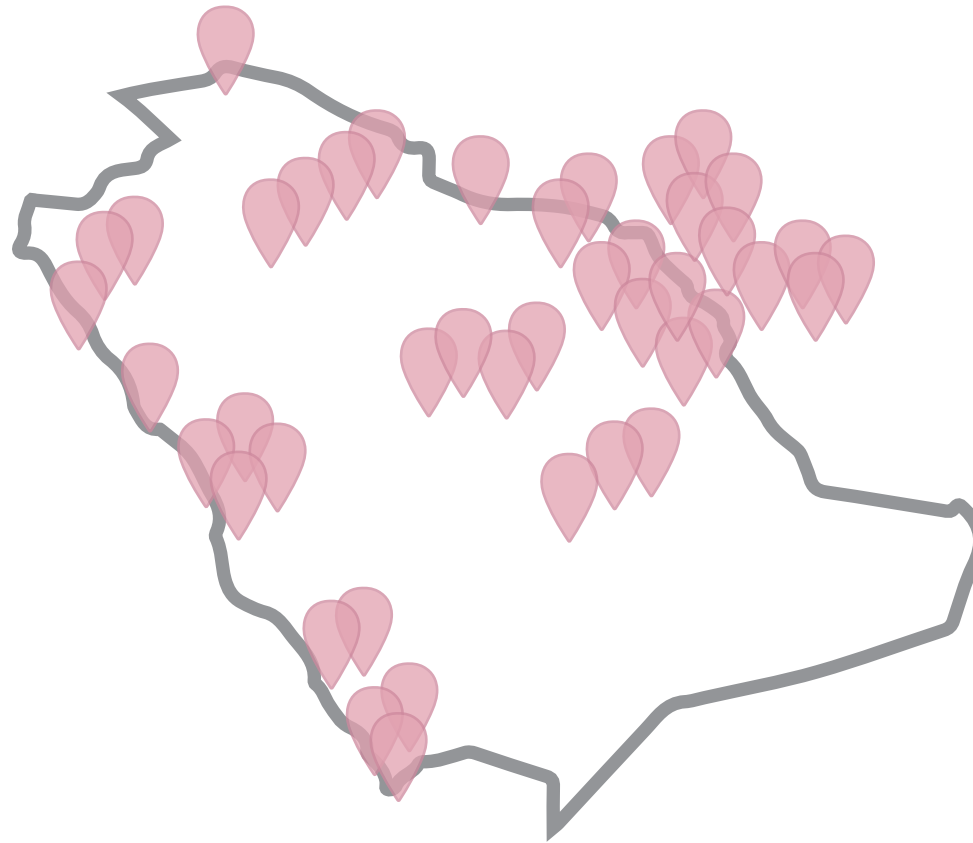
Licensed radiologists, radiology specialists, and radiology technicians provide **Conventional X-ray, Digital Radiology, Ultrasound.** Our services comes with comprehensive radiation safety program in line with NRRC (National Radiation Regulatory Commission) laws.

Our Experience and example of key brands (RAC/MMSR)



Reaching the remotest locations

Our Medical Services are widespread all over the Kingdom



CMC provides high quality medical support for our client operating in remote and difficult environments across the Kingdom by our multi-disciplinary team of experts is made up of doctors, nurses and paramedics.

Quality standards & Accreditations

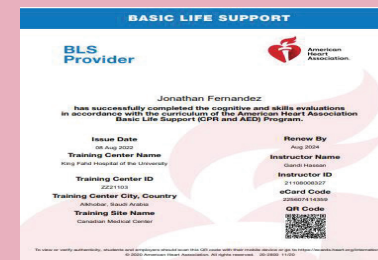
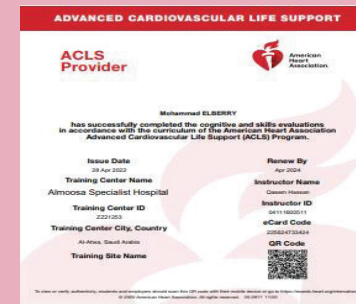
CMC is committed to upholding the highest standards of quality and safety in healthcare delivery. Our people and processes are certified and accredited by relevant regulatory bodies and ensure the observance of standard regulatory requirements achieving its Key Performance Indicators set internally and by the client

CMC is committed to continuous quality improvement through evidence-based ethical practice, continuous learning and strong quality leadership.

HSE/Quality Plans

Dedicated Quality Assurance Team and Quality Control System

Regular Internal Audits & Controls



Technology

CMC has a comprehensive and integrated **Healthcare Information System** for managing patient care.

It enables CMC to easily manage all medical, administrative, financial and clinical processes via an easy one platform, helping to increase work efficiency, enhance productivity, integrate information, easily evaluate processes and data analysis.

Our virtual care through **CMC Medical Hub** involves the remote diagnosis and treatment of patients by medical experts.

Inside the hub, the technology along with nurses and physicians monitor computers that detail vital statistics

Why us?



Proven track record

15+ years of dedicated service in KSA, with a reputation as the leading provider of medical solutions and delivering excellence in healthcare



Logistical excellence

Our logistical capabilities provides timely & efficient medical services. Our ability to address complex logistics ensures that our medical care reaches where & when it is needed most.



Local & Global partnerships

We have strong partnerships with local and international companies, allowing us to collaborate effectively and enhance healthcare delivery



Industrial healthcare expertise

Specialist in managing the health and safety of employees in industrial settings. Our vast experience ensures that we understand the unique challenges of such environments



Comprehensive medical solutions

We address a wide range of healthcare needs including emergency medical response, pre-hospital care, medical staffing to meet our clients' specific requirements



Commitment to quality

Quality is our cornerstone of operations. We are dedicated to maintain the highest industry standards & improve our services through rigorous quality assurance programs



Diverse expertise

Our medical team comprises professionals with diverse backgrounds and expertise, ensuring that we can tailor our services to the unique needs of each client and situation



Our proposition ---

Methodology

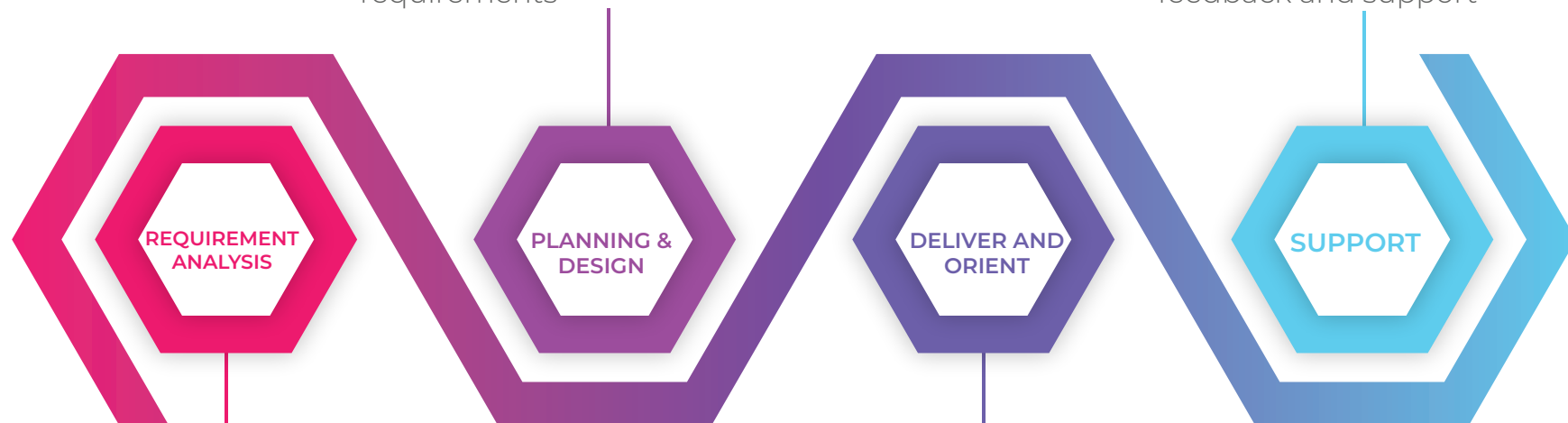
CMC has a clearly defined **4-stage methodology** that ensures that all requirements of the customer are addressed to, with consistent quality and timeliness. This methodology helps our experts to provide a tailor-made solution and develop the best health care service to your workforce

STEP 2

- Planning required resources as per requirement based on Educational Qualification, Experience & Certification, Specifications
- Design the deliverables as per the requirements

STEP 4

- Provide complete support to client & staff to ensure continuity and seamless experience
- Challenges, new requirements addressed through constant feedback and support



STEP 1

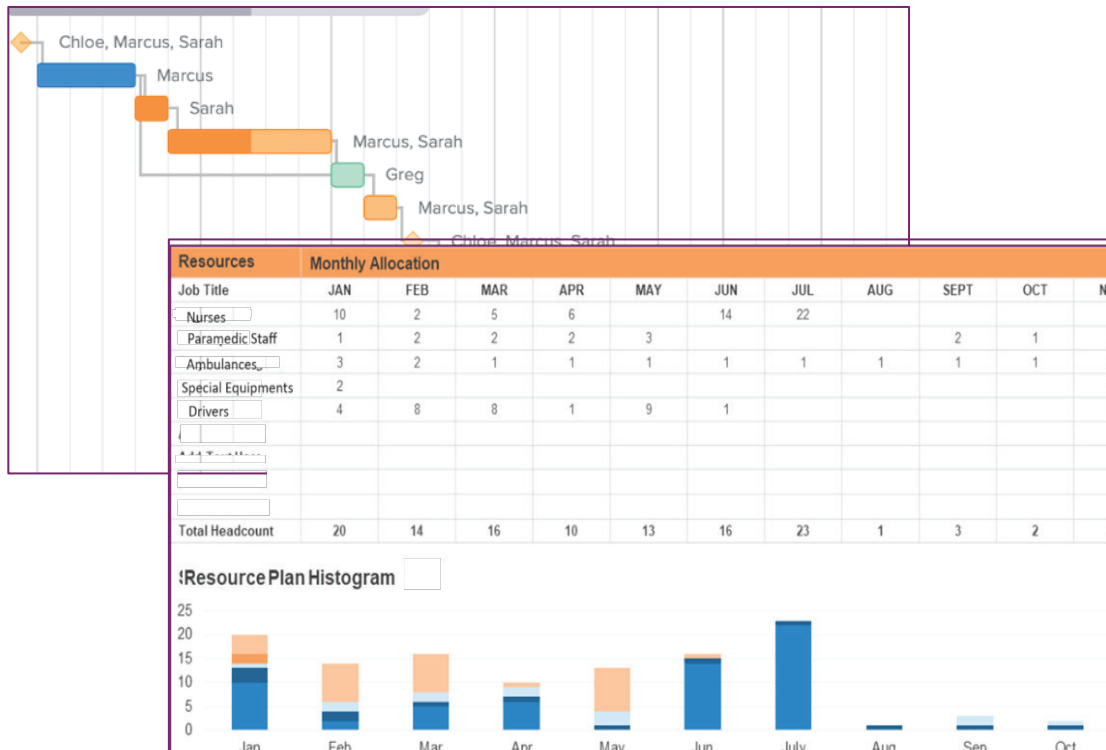
- Understand & Document the requirements
- Clarify, analyze specifications to ensure adequate resources are planned to satisfy the requirements

STEP 3

- Screening & interviewing candidates, Hiring and ensuring compliance with project requirements
- Setting satellite offices, managing expansions effectively
- Orientation and training of staff at site

Project Plan & Timelines

CMC follows a well defined project plan that outlines the Resource (Nurses, Ambulances, equipment etc.) needs of the project and how those needs will be met and by when. The plan for human resources includes strategic recruitment, training, or re-allocation of talent including a Resource Histogram.



The project plan and the timelines will include though note limited to some of the following areas

- Identification, validation and orientation of the resources
- Confirmation and delivery of supplies
- Coordination with the current rig medic for handover arrangements
- Deployment & responsibilities of Nurse Supervisors
- Handover Process
- Inventory management Process
- Communication plan
- Risk Management & Mitigation strategies
- Project Success Criteria

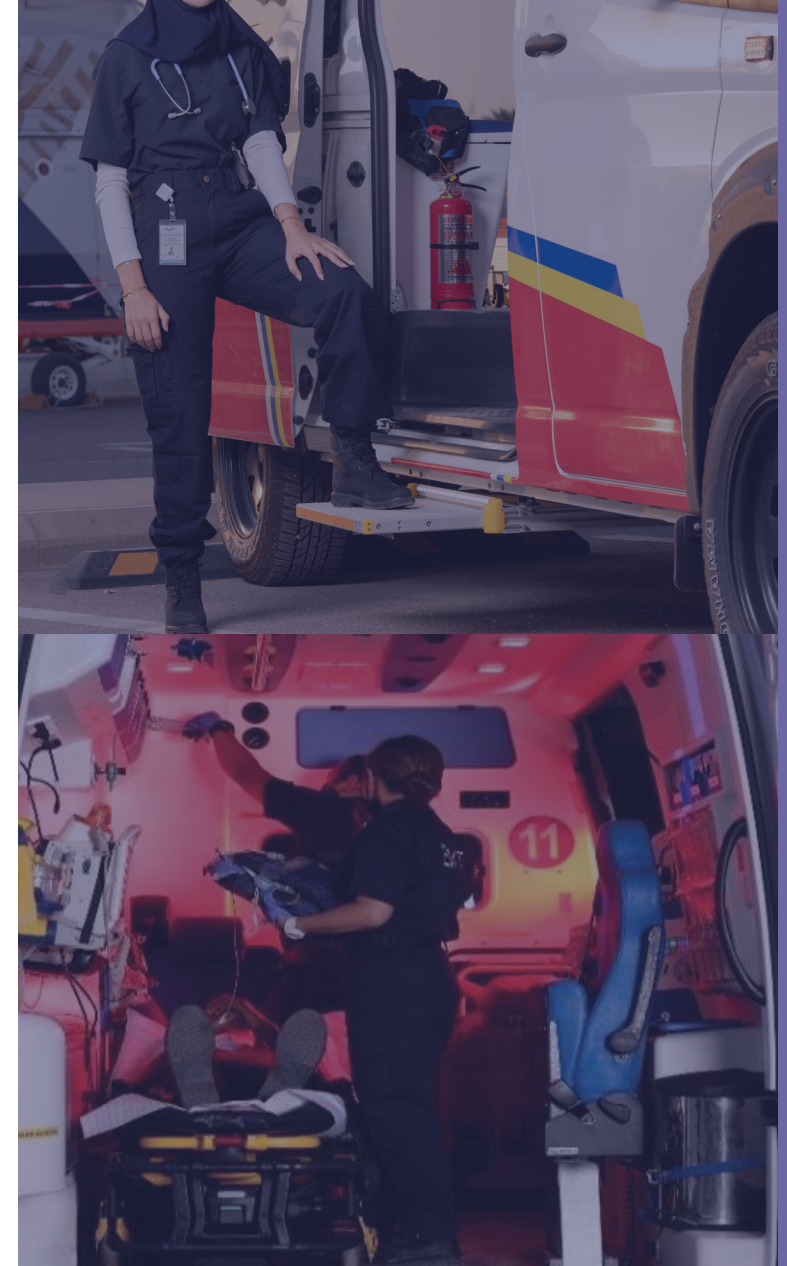
Scope of Services

CMC offers a comprehensive solutions for supplying Medical Manpower and managing Clinical Operations. Leveraging our vast experience in delivering On-Site Medical and Emergency Response Services in Saudi Arabia, we recognize the significance of this project and the need for a highly skilled medical team equipped with advanced technology to provide superior Healthcare Management Services.

We will operate with

- **Relevant Clinical Practice guidelines (CPGs)** for different services like Emergency Medicine, Primary Care, and Occupational Health adapted for the scope of different healthcare care providers (Specialists, GPs, Ambulance nurses/Paramedics, Nurses)
- **Our Ambulance and Emergency Care Guidelines** will be based on Saudi Red Crescent liaison committee clinical practice guidelines for pre-hospital care

This ensures optimal performance in both clinical and operational aspects, ensuring the delivery of the highest standard of care.

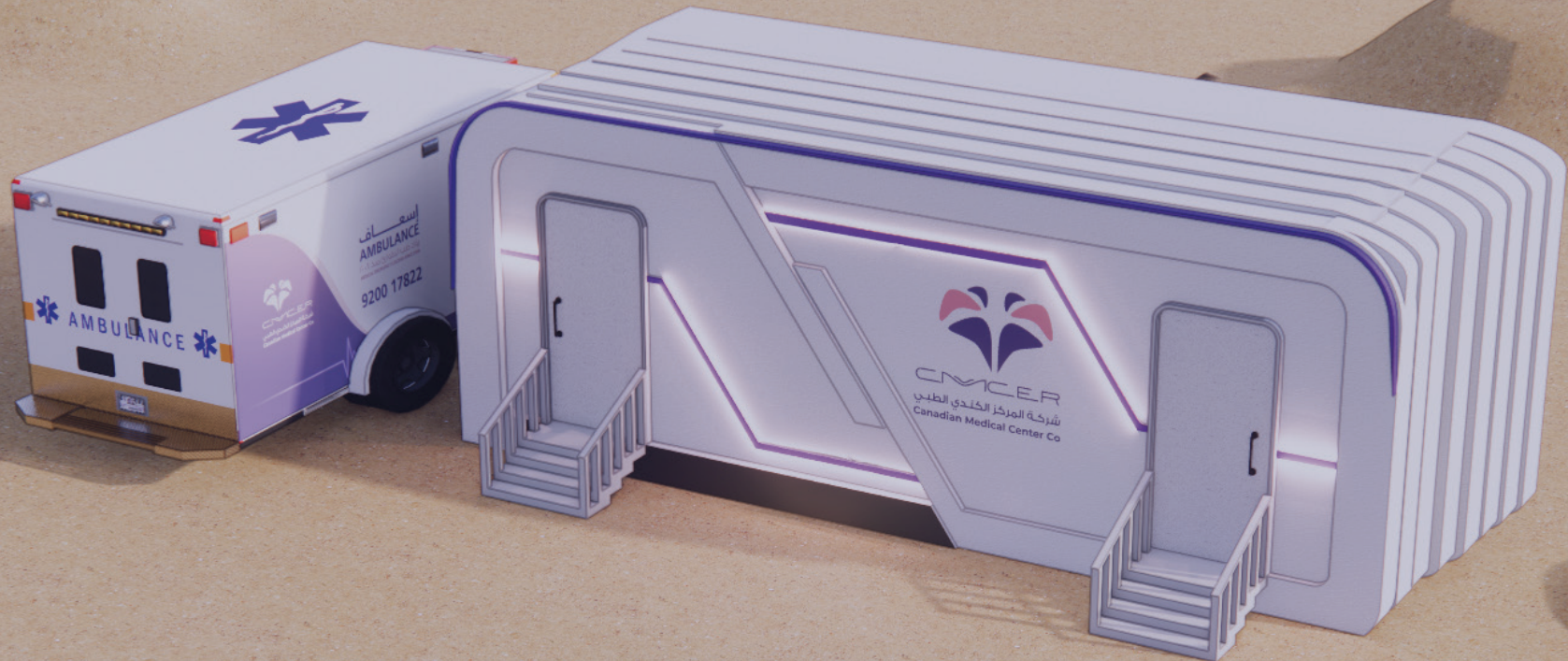


Mobile Clinics & Services

Our Mobile Clinics units ensure accessible and more efficient healthcare.

The units are designed to improve:

- **Accessibility**
- **Quick setup**
- **Remote personal data transmission**
- **Quality service**



International Digital Strategic Partners

O7 Therapy

A holistic digital solution that revolutionizes access to mental health services in the Middle East, grounded in credible medical and scientific approaches. Through our online platform and the expertise of trusted mental health care professionals, we offer

- Refined evidence-based psychotherapeutic services
- one-on-one sessions
- group therapy
- psycho-educational workshops webinars, and
- specialized programs tailored for both individuals and organizations

Doctor On-Call

Our Telehealth provides remote delivery of healthcare services through telecommunications infrastructure. This approach enables healthcare providers to evaluate, diagnose, inform, and treat patients without the need for in-person visits."

- Experienced doctors
- Consult with specialists
- Quick online appointment
- On-time reminders







HIMS

"Our innovative platform embodies the future of healthcare, shifting from 'Sickcare to healthcare', with medical data at its core.

- Advanced solution
 - Seamless data exchange
 - AI-assisted EMR integration
- Tailored to specialties
- User-friendly for doctors
 - Standardized and automated reporting,

Potential Areas of Investments

CMC envisions a **long-term partnership and plans on investing in following areas** to provide a more robust and continuous services. Based on the visibility of future requirements, we will work on building a dedicated team and scalability to improve the time of response.

 <h3>Clinics</h3>	<p>Our Clinics are designed to meet your healthcare needs which will include Paramedics, Emergency Medicine Technicians and Emergency Medicine Consultants etc. to promote and enhance your operation.</p>
 <h3>Staffing</h3>	<p>CMC can provide medical staffing solutions for all grades and specialties including General & Specialist Doctors, Paramedics, General & Industrial Nurses, Allied Medical professionals</p>
 <h3>Ambulances</h3>	<p>CMC can plan to provide comprehensive state-of-art ALS, BLS, ACL's and BHTL's Ambulance vehicles with well trained, qualified and licensed drivers and paramedics on board</p>
 <h3>Assets & Equipment</h3>	<p>We provide equipment that would be needed for a smooth and efficient operation of our healthcare services</p>
 <h3>Training</h3>	<p>CMC's Training experienced team can work collaboratively to facilitate training of your staff with customized modules in the identified areas of interest.</p>
 <h3>CMC Medical Hub</h3>	<p>CMC Medical hub can be very beneficial for the remote monitoring, diagnosis and treatment of patients by medical experts. A dedicated team can be planned for your workforce</p>

contact us

 **920017822**

 info@canadian-mc.com

 www.canadian-mc.com